INSTITUTE OF TROPICAL MEDICINE (ITM)
STD/HIV CONSULTATION
Kronenburgstraat 43
2000 ANTWERP
Tel 03/247 64 65
Fax 03/247 64 10

RECEPTION
Please present yourself at the reception of the STD/HIV polyclinic. Bring your SIS-card for registration. Proceed to the waiting room where a doctor or nurse will collect you.

MEDICAL CARE
Medical care is provided by physicians specialised in STD and HIV infections. We endeavour to assign a fixed physician to each patient. However, since ITM is a training centre, some physicians may work with trainees and assistants. You may refuse this at all times.

PSYCHOLOGICAL COUNSELLING
Specific psychological problems can be addressed to our psychologist. Let your social nurse or doctor refer you.

SCIENTIFIC RESEARCH
In order to improve care for people living with HIV, ITM does scientific research. For research purposes we will ask your permission to collect your medical records anonymously in a database. You may be asked to take part in a study. You may refuse this at all times.

APPOINTMENTS
For consultations you always need to make an appointment. You can do so by telephone during office hours between 9 am and 5 pm at 03/247 64 65 or at the reception, preferably a few weeks beforehand.
Please do not phone your doctor or counsellor directly as this may disturb their consultations. If you cannot attend unexpectedly, please cancel your appointment as soon as possible, at least one day ahead. Your appointment can then be taken up by another patient. We will charge consultations when appointments are repeatedly missed without cancellation.
The doctor on call is available for urgent matters from 9am until 1pm. Please contact us by phone first.
The entire team is unavailable on Tuesday afternoons from 2 pm (except for very urgent matters) due to internal management and medical meetings.

LABORATORY
Blood tests are available on weekdays between 8.30 am and 2.00 pm without appointment. You will need to bring an application form filled in by your physician. Please register at our reception. Results of the blood test can be discussed with your own physician at ITM.

GENERAL PRACTITIONER (GP)
Please always inform us of your GP’s name. We would like to keep him/her updated. It is important that each patient is registered with a GP. The social nurse can help you find one.

PAYMENT
An invoice will be sent to the given address after each consultation.
If you do not reside in Belgium or prefer not to receive mail at home, you will be requested to pay your invoice immediately after your consultation at the reception of the polyclinic. We accept cash or bank cards.

CONFIDENTIALITY
The Institute of Tropical Medicine is all times legally bound to medical confidentiality. Medical records will never be disclosed without your prior authorisation.
INFORMATION

REGISTRATION AT ARC
Our staff will ask you to sign revalidation forms once a year. These forms are sent to the advising physician of your health care provider (mutuality). The mutuality then sends the proof of registration to you and your physician. The revalidation forms will be treated as strictly confidential by our centre and the advising physician of the mutuality. By signing these forms, you can use the services of the multidisciplinary team.

PHYSICIANS ON CALL
For urgent medical assistance during weekends or at night you should contact the University Hospital Antwerp (UZA), T 03/821 51 58 (ward D1). Clearly indicate that you are followed-up at the Institute of Tropical Medicine in Antwerp.

A pediatrician on call is available 24hrs a day at the University Hospital Antwerp (UZA), T 03/821 30 00 ask for emergency.

For consultations and hospital admissions ARC Antwerp collaborates with:
Dr Bomans, Stuivenberg Hospital: 03/217 73 11
Dr Brandts, Middelheim Hospital: 03/280 24 91

OTHER AIDS REFERENCE CENTRES IN BELGIUM
Every patient is free to choose a physician and centre. The centres are listed below. Please notify us if you are being followed-up in another centre. It simplifies administration.

ARC Brussel, UCL: Hippocrateslaan 10, 1200 Brussel
02/764 19 02
ARC Brussel, UMC: Hoogstraat 290-322, 1000 Brussel
02/535 31 77
ARC Brussel, VUB: Laarbeeklaan 101, 1090 Brussel
02/477 60 01
ARC Brussel, Erasmus: Lenniksesteenweg 808, 1070 Brussel
02/535 45 56
ARC Gent, RUG: De Pintelaan 185, 9000 Gent
09/332 23 45
ARC Leuven, KUL: Herestraat 49, 3000 Leuven
016/34 47 75
ARC Lük, ULG: Quai Godefroid Kurth 45, 4020 Liège
04/366 77 86
ARC Charleroi: Boulevard Janson 92, 6000 Charleroi
071/92 23 06